Low Income Home Energy Assistance Program

McPhail FUEL COMPANY

The Low-Income Home Energy Assistance Program (LIHEAP) provides assistance to eligible low-income households with the goal of managing and meeting their immediate home heating and/or cooling needs.

What is LIHEAP and what services are available?

LIHEAP (https://www.csd.ca.gov/pages/liheapprogram.aspx) is a federally funded program aimed at assisting low-income households that pay a high portion of their income to meet their energy needs. LIHEAP is funded by the U.S. Department of Health and Human Services, Administration for Children and Families, Office of Community Services.

There are several portions of the program that help accomplish this goal, such as:

- The Home Energy Assistance Program (HEAP) provides one-time financial assistance to help balance an eligible household's utility bill.
- The Energy Crisis Intervention Program (ECIP) provides assistance to low-income households that are in a crisis situation. Such an example would be a household receiving a 24-48 hour disconnect notice or service termination by their utility company. Another example would be a household facing an energy-related crisis that could be deemed potentially life-threatening in the household, such as a combustible appliance.
- LIHEAP Weatherization provides free energy efficiency upgrades to low-income households to lower their monthly utility bills while also improving the health and safety of the household's occupants.
- Education on basic energy efficiency practices and instruction on the proper use and maintenance of installed weatherization measures.
- Energy budget counseling.

WHO TO CONTACT?

If you live in Sonoma County

Home Energy Assistance Program (HEAP) is run by North Coast Energy Services. Their direct assistance number is 800-233-4480 or website: North Coast Energy Services (https://nces.org/index-4.html)

If you live in Marin County

Low Income Home Energy Assistance Program (LIHEAP) is run by Community Action Marin. Their direct assistance number is 415-526-7500 or website: Community Action Marin (https://camarin.org/program/utility-assistance/)